



Luxeline Fencing Systems – Limited Residential Warranty

Composite Panels – 25-Year Warranty

Aluminum Posts – Lifetime Warranty

Luxeline Supply Inc. ("Luxeline" , "we" , "us" , or "our") warrants to the original residential purchaser ("Purchaser" , "you" , or "your") that our fencing products are free from material defects in workmanship and materials when used under normal residential conditions.

This warranty covers two major product categories:

1. Composite Panels – 25-Year Limited Warranty

Luxeline composite fence panels are warranted for 25 years against:

- Structural cracking or splitting
- Rot, decay, or fungal deterioration
- Termite or insect damage
- Material failure due to normal environmental exposure

Our second-generation co-extruded composite boards are engineered for harsh Canadian climates – including freeze-thaw cycles, UV exposure, and humidity changes – and manufactured using controlled, eco-friendly recycled materials.

2. Aluminum Posts – Lifetime Limited Warranty

Luxeline's premium 2mm thick 6063-T5 aluminum posts are covered by a Lifetime Limited Warranty for residential use.

This warranty protects against:

- Structural failure or deformation
- Corrosion, rust, and oxidation
- Manufacturing defects in extrusion or material composition
- Warping or bending under normal residential loads

Our aluminum posts use thick-wall structural profiles and outdoor-grade powder coating designed specifically for long-term durability in Western Canada.

Structural Notes (Part of Warranty Disclosure)

Top & Bottom Rail Engineering

While the primary lifetime warranty applies to aluminum posts, Luxeline's aluminum rails are also engineered with:

- Internal reinforcement plates
- High-tensile 6063-T5 extrusions
- Interlocking load-bearing geometry

These components work together to form a stronger fence system as more sections are installed.

Hybrid System Design

The composite panels provide privacy, sound dampening, and aesthetic stability, while the aluminum posts create the long-term structural backbone—hence the lifetime coverage for posts.

Warranty Claim Procedure

If a defect occurs within the warranty period:

1. Provide written notice and proof of purchase to Luxeline.
2. Luxeline will inspect or verify the defective item.
3. Luxeline will, at its discretion:
 - > Replace the defective product, or
 - > Refund the original purchase price of the defective item

Labor, removal, reinstallation, transportation, and disposal costs are not covered under this warranty.

Exclusions

This warranty does not apply to:

- Improper installation or failure to follow Luxeline guidelines
- Damage caused by misuse, neglect, or abnormal loading
- Surface wear, fading, or cosmetic weathering that does not affect structural integrity
- **Ground movement, soil issues, or land subsidence (including sinking soil)**
- **Mudslides, landslides, or any damage caused by natural earth movement**
- Products altered, modified, cut, or re-coated
- Third-party hardware or fasteners not supplied by Luxeline

Powder-coated surfaces are covered against major peeling or blistering, but minor scratches or environmental staining are excluded.

Transferability

All Luxeline warranties are valid only for the original residential homeowner and are non-transferable.